Terri Lloyd 340 N Avenue 61 Los Angeles CA 90042

Sep 5th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I don't play monopoly, nor do I go to big box stores as a rule. I believe in choice and my ability to make informed choices. ATT and other large internet companies monopolizing the internet and internet access is akin to electoral politics, big fat rich cats making choices for us. Which isn't a choice at all.

I was an ATT customer for years. I was throttled, I never got the internet speeds I paid for and the customer service was atrocious. Never mind the expense. In fact, when I approached ATT regarding my lack of internet upload and download and streaming speeds, they didn't bat an eye. Instead they gave me 3 months of of free internet. For years and years of my paying for "professional speeds." I asked if I could get a refund of all the money they stole from me. (This is a problem with all internet companies by the way, the theft. They all force us to bundle shit we don't want, use, or need. I think this is illegal. In my hood, it's called extortion.)

I also had a landline with ATT bundled in with internet. Never did t.v./cable, never will. I was told that ATT could never get my phone bills under \$90/month. I rarely used long distance. Never called overseas. I could never get my internet under \$70/mo (still can't and I don't understand why I am forced to take a bundle that includes a phone product I don't need or use. I use Magic Jack for voip at \$35/year)

I need internet for communicating with my family. I need internet in order to do my business as an artist. I need internet because my Adobe Creative Cloud programs don't work without it. I need internet because this is how we all communicate, get information, watch movies (entertainment) and connect with the outside world. I need internet in order to use my home phone.

By internet I mean broadband and fiber. I currently have fiber through Sonic. So far, they aren't throttling me, and it's been 3 years. They could be better if they didn't have to act like the big rat ATT "just to compete" or because of some stupid telephony laws.

Alas, I went to a "competitive" (there's really no such thing thanks to having to compete with ATT and the others) because I can't afford the fat cat. It is outrageous to have to pay upwards of 100/mo

for shit service, throttling and crap I don't want or need.

Internet should not be a big box one size throttles all product.

Terri Lloyd